USEFUL EXPRESSION For group discussion

Asking for opinion

- Could you tell me...?
- How do you feel about...?
- What's your opinion about...?

Asking for explanation

 $\square X$

Could someone
please tell me...?
Are you saying that...?
What do you mean
by that?

Giving your opinion

- •To start with, I'd
- like to point out...
- •In my opinion, ...
- •I believe
- As far as I'm
- concerned...

Giving an explanation	 What I mean is Well, the reason is Above all, we must keep in mind that
	• Above all, we must keep in mind that

Polite disagreement	 I don't quite agree there. I'm sorry I cant agree. I'm not convinced that
	• I'm not convinced that

Strong disagreement

- I doubt that very much.
- That doesn't convince me at all.

Making a complaint

- I'm sorry I have to say this, but...
- Forgive me for mentioning it, but...

Reacting to a complaint

- I am sorry to hear that.
- I'll see what I can do.